

Everyday Conversations

**Ezt nem értettem,
megismételed?**

UNIT 10 - Communication difficulties

Kommunikációs nehézségek

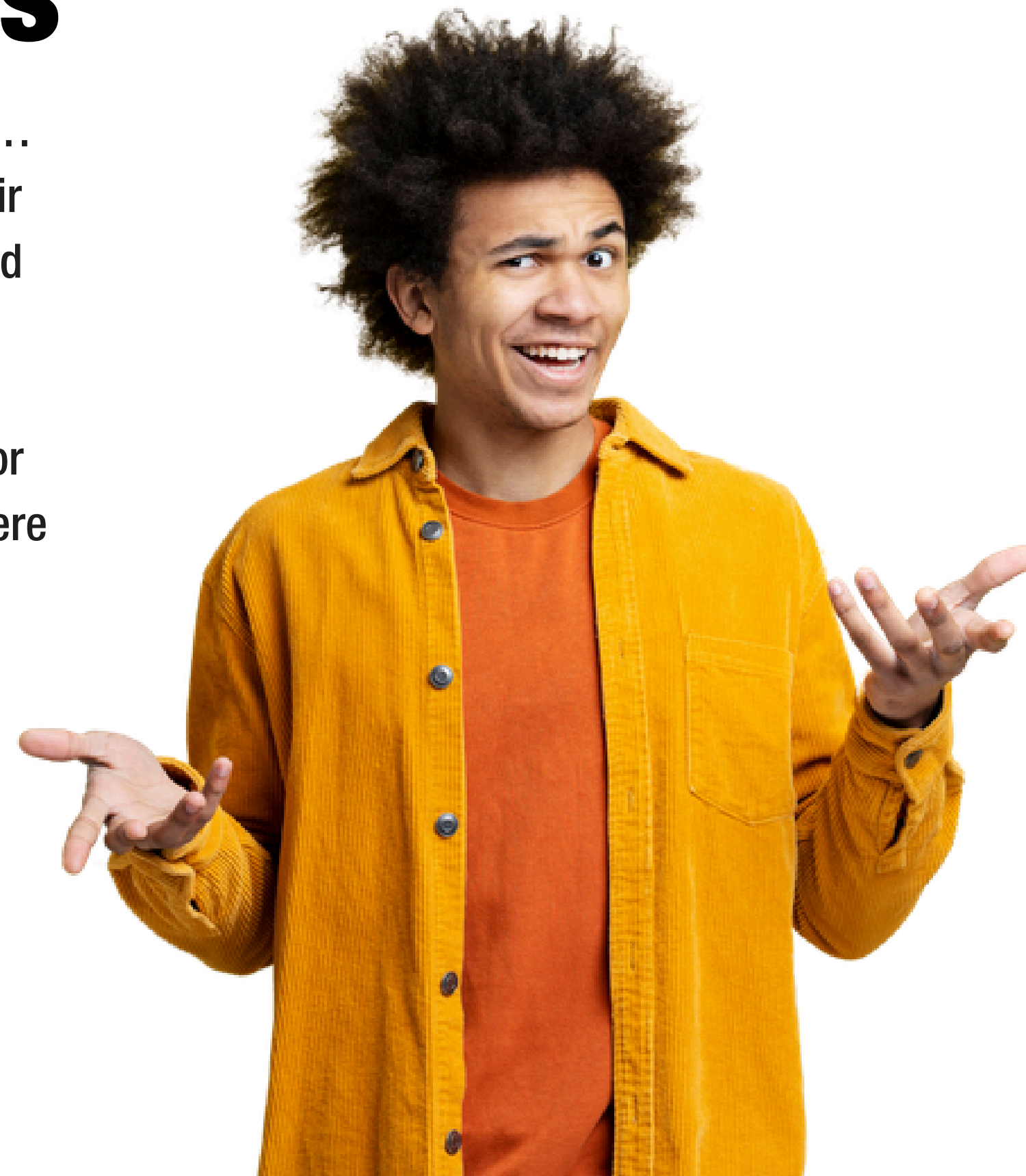


Communication difficulties

Have you ever been on the phone with someone and realised you understood... absolutely nothing? Maybe the line was bad, the person spoke too fast, or their accent was unfamiliar. Or perhaps you were in a face-to-face conversation and suddenly felt lost because you missed a key word.

Communication difficulties happen to everyone - even native speakers - but for language learners they can feel especially stressful. The good news is that there are clear, simple strategies to keep the conversation going. In today's lesson, you'll explore useful expressions for asking someone to repeat information, checking spelling, clarifying details on the phone and in person, and making sure you really understand what the other person means

By the end, you'll be able to handle tricky moments with confidence and keep the conversation flowing smoothly.



Useful sentences and expressions - Elementary

Asking to repeat

Sorry? - Elnézést?

Can you repeat, please? - Megismétnéd, kérlek?

Once again, please. - Még egyszer, kérlek.

Checking understanding

I don't understand. - Nem értem.

What does this mean? - Ez mit jelent?

Is this right? - Ez így van?

Spelling

How do you spell it? - Hogyan betűzöd?

Can you spell your name, please? - Tudnád betűzni a nevedet, kérlek?

Phone problems

I can't hear you. - Nem hallak.

The line is bad. - Rossz a vonal.

Can you speak slowly? - Tudnál lassabban beszélni?



Useful sentences and expressions - Elementary+



Asking for clarification

Sorry, I didn't catch that. - Elnézést, nem értettem.

Can you say it more slowly? - El tudnád mondani lassabban?

What do you mean? - Ezt hogy érted?

Confirming information

So, you said Tuesday, right? - Szóval azt mondtad, hogy kedd, ugye?

Do you mean the first floor? - Ez első emeletre gondolsz?

Spelling

Can you spell that for me, letter by letter? - El tudnád betűzni nekem betűről betűre:

Is that with a "B" or a "V"? - B-vel vagy V-vel?

Phone communication

Could you speak a bit louder? - Tudnál egy kicsit hangosabban beszélni?

I think we have a bad connection. - Azt hiszem rossz a kapcsolat (telefon, internet).

Useful sentences and expressions - Pre-intermediate



Asking for repetition politely

I'm sorry, could you repeat that one more time? - Elnézést, meg tudnád még egyszer ismételni?

I didn't quite hear what you said. - Nem igazán hallom, amit mondtál.

Clarifying details

Just to be sure, do you mean...? - Csak a biztonság kedvéért, úgy érted, hogy ...?

Let me check I understood correctly. - Hadd ellenőrizzem, hogy jól értettem-e.

Could you explain that in another way? - El tudnád másképpen mondani?

Checking spelling / numbers

Did you say fifteen or fifty? - Azt mondtad, hogy 15 vagy, hogy 50?

Could you spell your surname, please? - El tudnád betűzni a vezetéknevedet?

Is that "C" as in "cat"? - M, mint macska?

Phone communication

You're breaking up a little. - Egy kicsit szakadozik.

Could you speak a bit more clearly? - Tudnál egy kicsit tisztábban beszélni?

Can you repeat the last part? - El tudnád ismételni az utolsó részt?

Useful sentences and expressions - Intermediate



Clarifying politely and naturally

Sorry, I missed that. Could you go over it again? - Bocsánat, nem értettem. Át tudnál menni rajt még egyszer?

I'm not sure I understood that correctly. Could you clarify? - Nem vagyok benne biztos, hogy teljes megértettem. Tudnád tisztázni, kérlek?

Could you give me an example? - Tudál adni egy példát?

Rephrasing / checking

So, if I understand you correctly, you're saying that... - Tehát, ha jól értettem, azt mondod, hogy...

Let me just check: you mean the meeting is at 3 p.m., right? - Hadd ellenőrizzem. Úgy értetted, a meeting délután 3-kor kezdődik?

Do you mean X, or do you mean Y? - Úgy érted, hogy X vagy Y?

Spelling / accuracy

Could you confirm the spelling, just to avoid mistakes? - Vissza tudnád igazolni hogy jól betűztem? Csak a biztonság kedvéért!

Is that "double S" or a single S? - Dupla vagy szimpla S?

Phone communication

I'm afraid the connection isn't very good. Could you repeat that? - Sajnálom, de nem túl jó a kapcsolat. Meg tudná ismételni, kérem?

Would you mind speaking a little more slowly? - Tudna egy kicsit lassabban beszélni?

Could you hold on a moment while I write that down? - Tudná tartani egy percet, amíg leírom?

Dialogue 1.



Speaker A:

Hello? Can you hear me? I think the signal is weak.

Speaker B:

Um, it's breaking up a little. Can you move to another spot?

Speaker A:

Okay, how about now?

Speaker B:

Much better! Thanks. Oh no, wait - I think there's some background noise. Could you repeat that last part?

Speaker A:

Sure, I said we'll meet at 3 o'clock. Can you write it down?

Speaker B:

I can't right now - my phone battery is about to die. Could you send me a text?

Dialogue 2.



Speaker A:

Hi, I'm calling about the job opening. Is this the right number?

Speaker B:

Yes, but I'm sorry, I didn't catch your name. Could you repeat it?

Speaker A:

Sure, it's Sarah Johnson.

Speaker B:

Oh, Sarah, I'm sorry, the line's a bit noisy. Can I call you back in a few minutes?

Speaker A:

Of course, no problem.

Taking a message - dialogue



Gregory: Hello!

Katie: Hi, is this Gregory?

Gregory: Yes.

Katie: It's Katie here. Is Martha at home?

Gregory: No, she left a few minutes ago. Can I take a message?

Katie: Yes, thanks. I wanted to ask her to meet me at Cinepoint Movies at 8 pm tonight.

Gregory: Sure. Just let me write that down. Could you hold on for a second? I have to answer another call.

Katie: No problem.

Gregory: Sorry about that. I am here again. Now, could you please repeat that information? Now I have a pen, too.

Katie: It's the Cinepoint Movies at 8 pm tonight.

Gregory: Okay. Is there anything else?

Katie: No. That's it. Thank you! Bye!

Gregory: Bye!

USEFUL PHRASES – HASZNOS MONDATOK

Can I take a message? - Átvehetek egy üzenetet?

Just let me write that down. - Engedje meg, hogy leírjam.

Could you hold for a second? - Tudná tartani egy pillanatra?

I have to answer another call. - Fel kell vennem egy másik hívást.

Could you please repeat that information? - Meg tudná ismételni ezt az információt?

Military alphabet - for spelling

